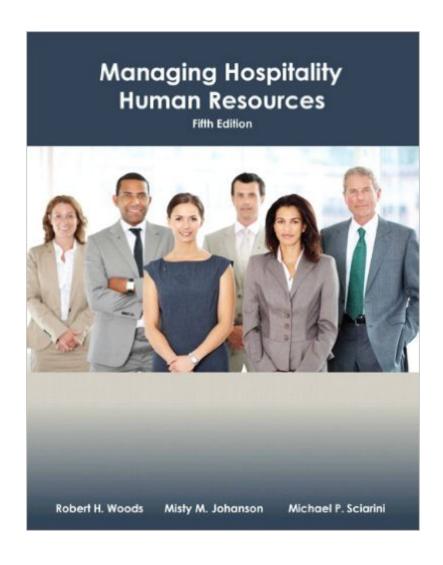
The book was found

Managing Hospitality Human Resources With Answer Sheet (AHLEI) (5th Edition) (AHLEI -Hospitality Supervision / Human Resources)





Synopsis

Hospitality is a people industry, and this textbook will teach readers how to manage the important human resources who provide services within a hospitality operation. They'Il learn how to fulfill the requirements of U.S. employment and workplace laws, and discover the latest strategies for attracting employees, minimizing turnover, and maximizing productivity. Â Topics include: The impact of the post-recession economy on recruiting, selection, retention, and turnover How companies use social media to learn about job applicants. The role of technology in performance appraisals. The latest trends in effective incentive programs and industry benefits. The changing face of unions and new trends in organizing and collective bargaining. Social responsibility and sustainability measures, including what companies are doing (and not doing) right.

Book Information

Series: AHLEI - Hospitality Supervision / Human Resources

Paperback: 491 pages

Publisher: Educational Institute; 5 edition (June 9, 2012)

Language: English

ISBN-10: 0133097129

ISBN-13: 978-0133097122

Product Dimensions: 7 x 1.1 x 8.9 inches

Shipping Weight: 1.7 pounds (View shipping rates and policies)

Average Customer Review: 4.0 out of 5 stars Â See all reviews (14 customer reviews)

Best Sellers Rank: #212,479 in Books (See Top 100 in Books) #150 in Books > Business &

Money > Industries > Service #337 in Books > Business & Money > Industries > Hospitality,

Travel & Tourism #5122 in Books > Textbooks > Business & Finance

Customer Reviews

While the first few chapters were somewhat a "slow" read, the majority of the following chapters were easy to understand and were interesting. This book was a required text for a hospitality class I took in college. I was leery at first because the title "Human Resources" sounded daunting. This book was just the opposite and explained several cases in easy-to-understand detail. I would recommend this book.

It says it comes with an answer sheet but it doesn't. Other than that the book is actually in hood condition, some parts are highlighted which doesn't bother me. The book is easy to follow along

without an answer sheet but still.

I have to use this book for class as my text book, i rented it as a e-book and planned to use it on my laptop which is a pc with windows 8 and it is not allowing to open the book. Hope you can work out the kinks for any one else wanting to use it on a windows 8 laptop.

Fast Shipping. Interesting Book. Learned alot and by AH&LA. Was a required class textbook and was not boring information like it first looked life it would've been.

This book has been very helpful in my Spa and Hospitality Management course. It is well written with good examples to help understand the material.

I need the book but don't like the class. Ugh. I am just not a fan of HR. If you like HR, you will enjoy this book. If you don't, well....

it's for class lots of information, lots of case studies and examples. I believe it will serve me well for this class.

Download to continue reading...

Managing Hospitality Human Resources with Answer Sheet (AHLEI) (5th Edition) (AHLEI - Hospitality Supervision / Human Resources) Supervision in the Hospitality Industry with Answer Sheet (AHLEI) (5th Edition) (AHLEI - Hospitality Supervision / Human Resources) Understanding Hospitality Law with Answer Sheet (AHLEI) (5th Edition) (AHLEI - Hospitality Law) Uniform System of Accounts for the Lodging Industry with Answer Sheet (AHLEI) (11th Edition) (AHLEI - Hospitality Accounting / Financial Management) ManageFirst: Hospitality Human Resources Management & Supervision with Answer Sheet (2nd Edition) Management of Food and Beverage Operations with Answer Sheet (AHLEI) (5th Edition) (AHLEI - Food and Beverage) Managing Front Office Operations with Answer Sheet (AHLEI) (9th Edition) (AHLEI - Front Office Operations)

Contemporary Club Management with Answer Sheet (AHLEI) 3e (3rd Edition) (AHLEI - Club Management) Planning and Control for Food and Beverage Operations with Answer Sheet (AHLEI) (8th Edition) (AHLEI - Food and Beverage) Hospitality Law: Managing Legal Issues in the Hospitality Industry Managing Clinical Supervision: Ethical Practice and Legal Risk Management The Crochet Answer Book: Solutions to Every Problem You'll Ever Face; Answers to Every Question You'll Ever Ask (Answer Book (Storey)) Human Resources in Healthcare: Managing for

Success, Fourth Edition Managing Human Resources (8th Edition) ManageFirst: Principles of Food and Beverage Management with Answer Sheet (2nd Edition) (Managefirst Program) ManageFirst: Nutrition with Answer Sheet (2nd Edition) ServSafe Manager, Revised with ServSafe Exam Answer Sheet (6th Edition) ServSafe Manager with Answer Sheet (6th Edition) (MyServSafeLab Series) ManageFirst: Bar and Beverage Management with Answer Sheet (2nd Edition) ServSafe Coursebook, Revised with ServSafe Exam Answer Sheet (6th Edition)

<u>Dmca</u>